



TERMS & CONDITIONS

- Place of work, **Cuetopia (Swindon) Ltd**, 54-55 Bridge Street, Swindon, Swindon, SN1 1BL, Telephone: 01793 618180, **Email** justask@cuetopiainswindon.co.uk
- We operate a members options. You do not need to be a member to visit the venue but members will have their details recorded on our customer management system and a photo recorded. This information is for our use only, and will not be shared. This is for future promotions and announcements.
- We expect you to behave in a responsible and polite manner to staff and other patrons at all times.
- Any damages must be reported to a member of staff, and may be charged to the patron or member accordingly, payable immediately.
- By using our venue, you agree to adhere to our rules.
- Cues and other possessions are left at the club at members own risk. We accept no liability to damage or loss of property within the club.
- Vehicles are parked using the council's public car park are done so at their owners own risk, and no liability will be accepted.
- No members are allowed behind the bar, in the store room, kitchen or cellar at any time.
- All facilities must be paid for before leaving the club. Food, drink and membership dues must be paid for at time of issuing, and no credit facility is offered.
- We may choose to run promotions including, but not exclusively; free membership, free table time, free drinks. We reserve the right to change or withdraw these promotions at any time.
- Our prices are displayed at the club and are correct at time of publishing, we reserve the right to change these prices at any time.
- We reserve the right to withdraw a product or facility from sale or use at any time.
- No equipment belonging to the club may be removed without prior written permission.
- Under 16 must be accompanied by an adult.
- Failure to comply with these rules may result in you being banned from the club.
- If reserved tables are not taken up within 15 minutes of original booking time these tables will be released for other patrons to use.
- Please report any problems to the club staff immediately.
- All transactions will be conducted in Great British Pounds (GBP), we accept cash, debit and credit cards but not cheques.
- Equipment purchase is sold as seen and therefore subject to statutory returns policy.
- All information that comes into our possession will remain private and confidential to Cuetopia (Swindon) Ltd. All data collected is treated in accordance with the Data Protection Act 1998. We do not pass any of your private information onto anyone. We do ask for an email address, this may be used to contact you with promotions if you have consented to receive them. We also use cookies to track which internet page each visit has come from, but we do not collect any private information from you or your computer. We do not make cold calls and any contact made from us will only be made on request by you, or if there is a problem with your membership.
- We endeavour to provide the best available images and information on our website, however some details may misrepresent. We apologise for any confusion that may be caused by this, and if in doubt please contact us. No content on our site may be used or duplicated without prior written permission.
- Alcohol may only be consumed if you are 18-year olds and over. We operate the challenge 25 rule within our venue, you will be asked to provide ID, NO ID, no service.
- We operate a strictly no drug policy. If suspicious of this act, you will be asked to leave our premises and further action may be taken using the local authorities.